

# May 9th, 2022

2 – 3:30 PM ET

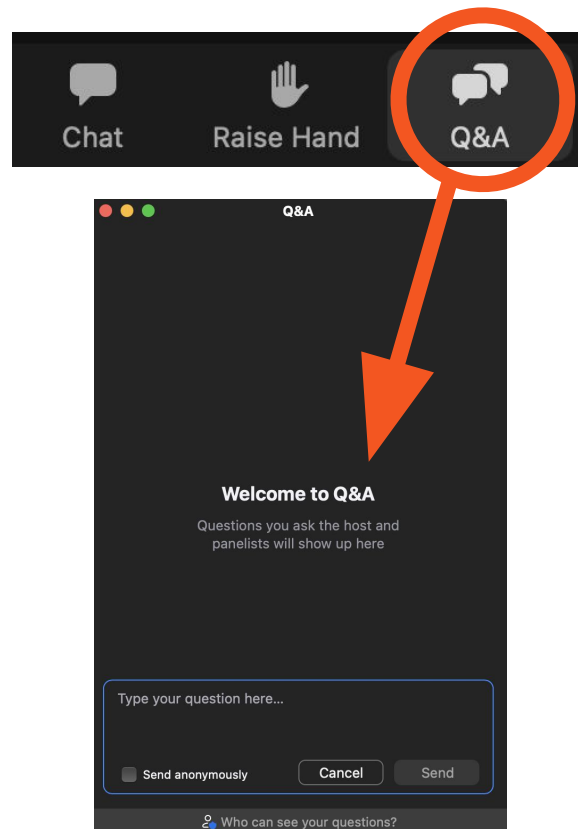
## UNDERSTANDING THE **NO SURPRISES ACT** & THE ROLE OF MLPS IN HELPING PATIENTS

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Hear from MLP practitioners and  
representatives from CMS/CCIIO

# Housekeeping

- By default, everyone joins on mute.
- Type questions into the **Questions & Answers pane**.
- This webinar will be recorded and shared at [medical-legalpartnership.org/resources/](https://medical-legalpartnership.org/resources/)
- Email [ncmlp@gwu.edu](mailto:ncmlp@gwu.edu) for help



# Learning Objectives

- Increase our understanding of how MLPs help patients navigate complex systems for care, coverage and payment;
- Gain a better understanding of the No Surprises Act; and
- Help MLP practitioners find information and resources for patients, providers, and advocates.

# Our Agenda:

- Brief overview of the MLP approach (NCMLP)
- Role of MLPs in Helping Patients Navigate Complex Systems (MLP Practitioners)
- Understanding the No Surprises Act (CMS/CCIIO)
- Questions and Answers

# Who's Here Today

## Opening & Introductions

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**Bethany Hamilton, JD**

Co-Director

National Center for Medical-Legal Partnership

# Who's Here Today






## Panelists

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- **Jeananne Sciabarra**, Division of Consumer Advocacy and Assister Support, CMS/CCIIO
- **Sarah Barber, Director**, Division of Consumer Advocacy and Assister Support, CMS/CCIIO
- **Patrick Edwards**, Director, Division of Consumer Services, CMS/CCIIO
- **Sam Schaffzin**, Compliance and Enforcement Division, CMS/CCIIO
- **Kei Helm**, Market-wide Regulation Division, CMS/CCIIO
- **Janny Frimpong**, Division of Consumer Advocacy and Assister Support, CMS/CCIIO
- **Erin Loubier**, Senior Director for Health and Legal Integration & Payment Innovation, Whitman-Walker Health
- **Allison Dowling**, MLP Director of the Cancer Legal Assistance and Wellbeing (LAW) Project, Georgetown University Health Justice Alliance

# Brief overview of the MLP approach (NCMLP)

## How Legal Services Help Health Care Address the Social Determinants of Health

Common SDOH	How Legal Services Can Help	Impact of Legal Services on Health / Health Care
<b>INCOME &amp; INSURANCE</b> Resources to meet daily basic needs 	<ul style="list-style-type: none"> <li>• Appeal denials of food stamps, health insurance, cash benefits, and disability benefits</li> </ul>	<ul style="list-style-type: none"> <li>• Increasing someone's income means s/he makes fewer trade-offs between affording food and health care, including medications.</li> <li>• Being able to afford enough healthy food helps people manage chronic diseases and helps children grow and develop.</li> </ul>
<b>HOUSING &amp; UTILITIES</b> A healthy physical environment 	<ul style="list-style-type: none"> <li>• Secure housing subsidies</li> <li>• Improve substandard conditions</li> <li>• Prevent evictions</li> <li>• Protect against utility shut-off</li> </ul>	<ul style="list-style-type: none"> <li>• A stable, decent, affordable home helps a person avoid costly emergency room visits related to homelessness.</li> <li>• Consistent housing, heat and electricity helps people follow their medical treatment plans.</li> </ul>
<b>EDUCATION &amp; EMPLOYMENT</b> Quality educational and job opportunities 	<ul style="list-style-type: none"> <li>• Secure specialized education services</li> <li>• Prevent and remedy employment discrimination</li> <li>• Enforce workplace rights</li> </ul>	<ul style="list-style-type: none"> <li>• A quality education is the single greatest predictor of a person's adult health.</li> <li>• Consistent employment helps provide money for food and safe housing, which also helps avoid costly emergency health care services.</li> <li>• Access to health insurance is often linked to employment.</li> </ul>
<b>LEGAL STATUS</b> Access to jobs 	<ul style="list-style-type: none"> <li>• Resolve veteran discharge status</li> <li>• Clear criminal / credit histories</li> <li>• Assist with asylum applications</li> </ul>	<ul style="list-style-type: none"> <li>• Clearing a person's criminal history or helping a veteran change their discharge status helps make consistent employment and access to public benefits possible.</li> <li>• Consistent employment provides money for food and safe housing, which helps people avoid costly emergency health care services.</li> </ul>
<b>PERSONAL &amp; FAMILY STABILITY</b> Safe homes and social support 	<ul style="list-style-type: none"> <li>• Secure restraining orders for domestic violence</li> <li>• Secure adoption, custody and guardianship for children</li> </ul>	<ul style="list-style-type: none"> <li>• Less violence at home means less need for costly emergency health care services.</li> <li>• Stable family relationships significantly reduce stress and allow for better decision-making, including decisions related to health care.</li> </ul>



# **Role of MLPs in Helping Patients Navigate Complex Systems (MLP Practitioners)**

# Understanding the No Surprises Act (CMS/CCIIO)

**QUESTION**

AND

**ANSWER**

# Contact Information

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medical-legalpartnership.org



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