

# Health Center MLP Planning, Implementation & Practice Webinar Series



**FINAL SESSION**

**MLP Town Hall:  
Interactive Forum on MLP Planning, Implementation, and Practice**



**June 27, 2024 | 1 - 2.30 PM ET**

# HRSA

Health Resources & Services Administration

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# Housekeeping

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## **We want to hear from you!**

At certain points, we'll invite members of the audience to speak. Look out for this instruction on the slide.



*Raise your hand to unmute.*

## Poll Question: Let's find out who is in the audience today.

### 1) What service sector do you represent?

- a) **Health sector** (e.g., health center, hospital, health plan, public health dep't, etc.)
- b) **Legal services** (e.g., legal aid organizations, law school, volunteer lawyers group, etc.)
- c) **Other** (e.g., research, gov't agency, social services agency, etc.)

### 2) Does your organization have an MLP?

- a) Yes
- b) No



# Overview of MLP PIP Webinar Series

The National Center for Medical-Legal Partnership (NCMLP), in collaboration with the Texas A&M University Institute for Healthcare Access (HAI) and supported by the Health Resources and Services Administration (HRSA), offered a webinar series for health center-based MLP planning, implementation, and practice (PIP Webinar Series). Throughout the series, the [Health Center MLP Toolkit](#) was used as a key resource. Each webinar featured insights and examples from experienced health centers and/or PCAs, addressing the following T/TA needs:

1. Understanding core components of medical-legal partnerships;
2. Identifying and engaging legal partners;
3. Using medical-legal partnerships to influence policy changes benefiting patients and communities;
4. Sharing best practices for developing workflows for referrals, information sharing, and integration in medical-legal partnerships;
5. Implementing legal needs screening aligned with social determinants of health screens.



PIP Webinar Sessions	Corresponding <a href="#">Toolkit</a> Topic	Corresponding Webinar Recordings
<b>Part 1: 9 Conversations that Will Help Lay a Strong Foundation</b>		
1. What SDOH problems do we want to address? <i>(February 1, 2024)</i>	Part 1, Conversation 1	<a href="#">Slides</a>   <a href="#">Recording</a>
2. What staff do we need to meet the need(s) we identified and accomplish our goals? <i>(February 15, 2024)</i>	Part 1, Conversation 2	<a href="#">Slides</a>   <a href="#">Recording</a>
3. Staffing the Legal Services of an MLP - Should we directly hire a lawyer or contract with another organization? <i>(March 14, 2024)</i>	Part 1, Conversation 3	<a href="#">Slides</a>   <a href="#">Recording</a>
4. How are we going to pay for it? Developing a Budget and Identifying Funding for my Health Center's Medical-Legal Partnership <i>(March 28, 2024)</i>	Part 1, Conversation 4	<a href="#">Slides</a>   <a href="#">Recording</a>
5. How to Develop a Strong Memorandum of Agreement for a Medical-Legal Partnership <i>(April 18, 2024)</i>	Part 1, Conversation 5	<a href="#">Slides</a>   <a href="#">Recording</a>
6. Exploring Health Center vs. Hospital-Based MLPs – Insights from Georgia Legal Services Program <i>(May 23, 2024)</i>	Part 1, Conversation 6	<a href="#">Slides</a>   <a href="#">Recording</a>
7. MLPs in EMR, the Next Frontier: One System's Success <i>(May 30, 2024)</i>	Part 1, Conversation 7 & 8	<a href="#">Slides</a>   <a href="#">Recording</a>
8. Ditch the Pitch: Building Effective Messaging for Different Medical-Legal Partnership Audiences <i>(June 13, 2024)</i>	Part 1, Conversation 9	<a href="#">Slides</a>   <a href="#">Recording</a>
<b>Part 2: Implementing Workflows for Screening and Legal Services &amp; Strengthening the Health Center Workforce</b>		
9. Crafting Effective Trainings to Strengthen the Health Center MLP Workforce <i>(June 6, 2024)</i>		<a href="#">Slides</a>   <a href="#">Recording</a>
<b>Part 3: Moving Upstream from Patients-to-Policy</b>		
10. Moving OUD/SUD Care Upstream through Partnership with Legal Aid <i>(June 20, 2024)</i>		<a href="#">Slides</a>   <a href="#">Recording</a>

# Faculty



**Keegan Warren, JD, LLM**

Executive Director  
Institute for Healthcare Access  
Texas A&M University Health Science Center



**Bethany Hamilton, JD**

Director  
National Center for  
Medical-Legal Partnership



**Jay Sicklick, JD**

Adjunct Professor of Law, UCONN  
Former MLP Director  
Connecticut Pediatric MLP

**Today's Moderator**



TEXAS A&M HEALTH  
Institute for  
Healthcare Access

National Center for Medical  Legal Partnership

AT THE GEORGE WASHINGTON UNIVERSITY

# Thanking our Guest Speakers:

The panel of subject matter experts who shared their MLP knowledge and insights throughout the series.



**Ira Foster**

GLSP General Counsel

Founder/Creator - Atrium Health Navicent Hospital-Based MLP,  
Macon, Georgia

Co-Founder - McKinney Medical Center FQHC-Based MLP  
Waycross, Georgia



**Racheal Henderson**

GLSP Specialist Attorney

Co-Founder - McKinney Medical Center  
FQHC-Based MLP

Waycross, Georgia



**Tara McIntosh**

GLSP MLP Attorney

Atrium Health Navicent  
Hospital-Based MLP

Macon, Georgia



**Malik Hines**

GLSP MLP Attorney

McKinney Medical Center  
FQHC-Based MLP

Waycross, Georgia



**Kate Marple**

Principal Consultant  
Who Tells the Story?



**Margaret Robinson, Esq.**

Supervising Attorney

Medical Legal Community Partnership Philadelphia Legal  
Assistance



**James Tiderington, Esq.**

Supervising Attorney

Medical Legal Community Partnership  
Philadelphia Legal Assistance



**Erin Davison, MPH**

Founder and Principal Consultant  
Davison Strategic Solutions



**Emily Foote**

Senior Director  
Social Determinants of Health  
NYC Health + Hospitals



**Julie Brandfield**

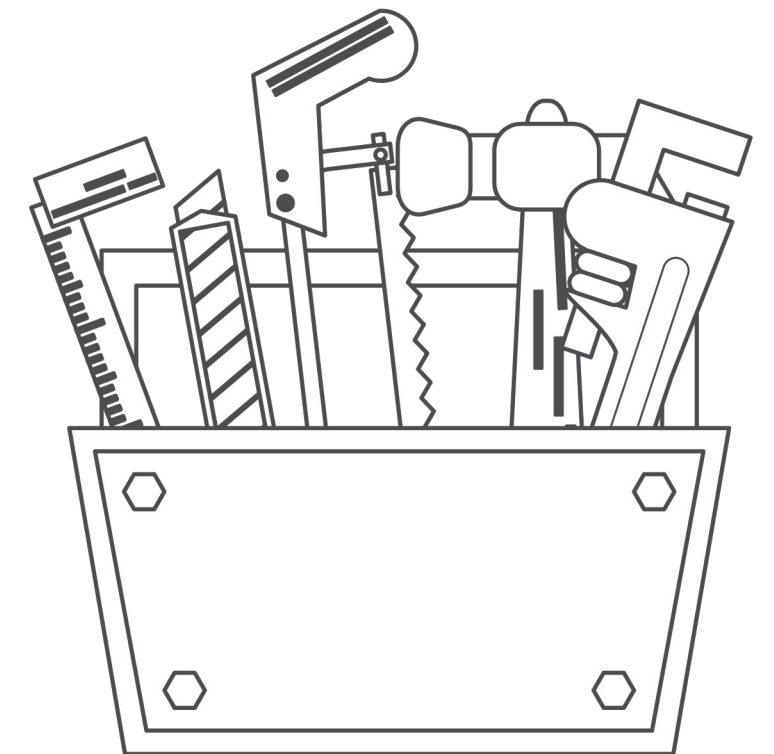
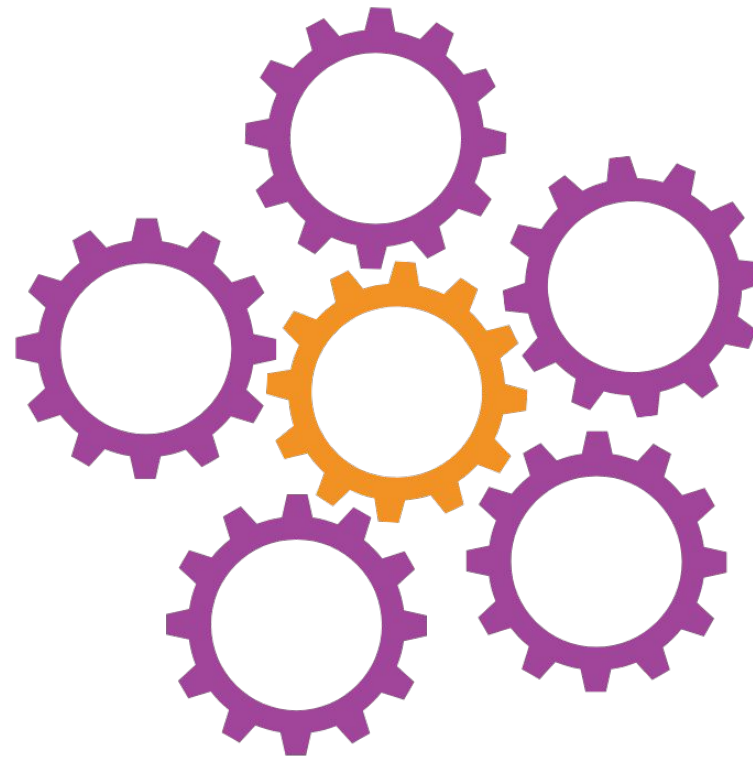
Associate Director  
LegalHealth  
New York Legal Assistance Group



# Objectives

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During today's event, we will **present ideas** to gather constructive feedback from MLP peers, **share strategies** to enhance the integration of legal services into healthcare settings, and **discuss tools** to explore methodologies and real-world applications of MLP.



## Poll Question:

**Before we discuss MLP ideas and seek feedback from peers, let's share some initial thoughts.**

**Of the options below, **select your top three (3) priorities** for MLP practice or innovation initiatives over the next year:**

- A. new partners (by type or volume)
- B. patient / clients served (by type or volume)
- C. problems or needs addressed (by type or volume)
- D. implementation improvements
- E. outcomes are understood and/or demonstrated
- F. funding strategies



## Present Ideas

**Share and receive constructive feedback  
from MLP peers**



# Present Ideas: Share and Receive Constructive Feedback from MLP peers



## Guidelines for Presenting Ideas:

- Keep presentations concise.
- Focus on key aspects: problem addressed, solution proposed, implementation steps, and expected outcomes.
- Highlight any challenges faced and how they were overcome.

## Examples:

- Case studies of successful MLP initiatives.
- New approaches to integrating legal services into healthcare.
- Innovative tools or resources developed to support MLP.

# Interaction Question:

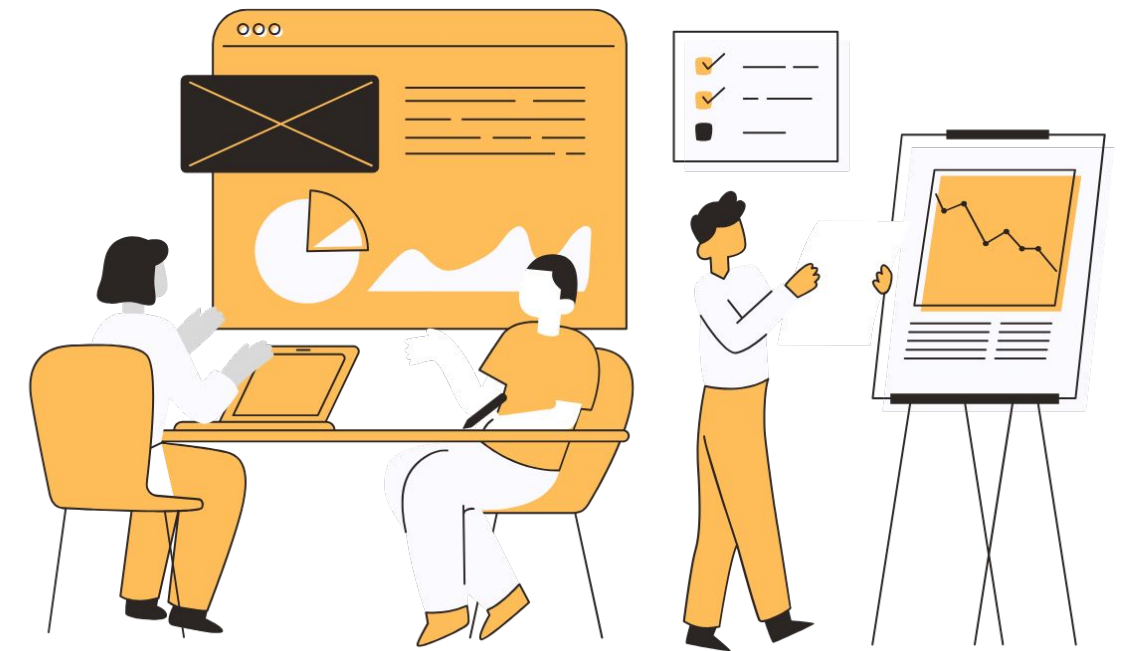
**Before we discuss strategies that can enhance the integration of legal services into healthcare settings, let's share thoughts on the following.**

**In the chat, type one word or a very short phrase to describe the most challenging aspects of MLP practice.**



# Share Strategies

## Enhance the integration of legal services into healthcare settings



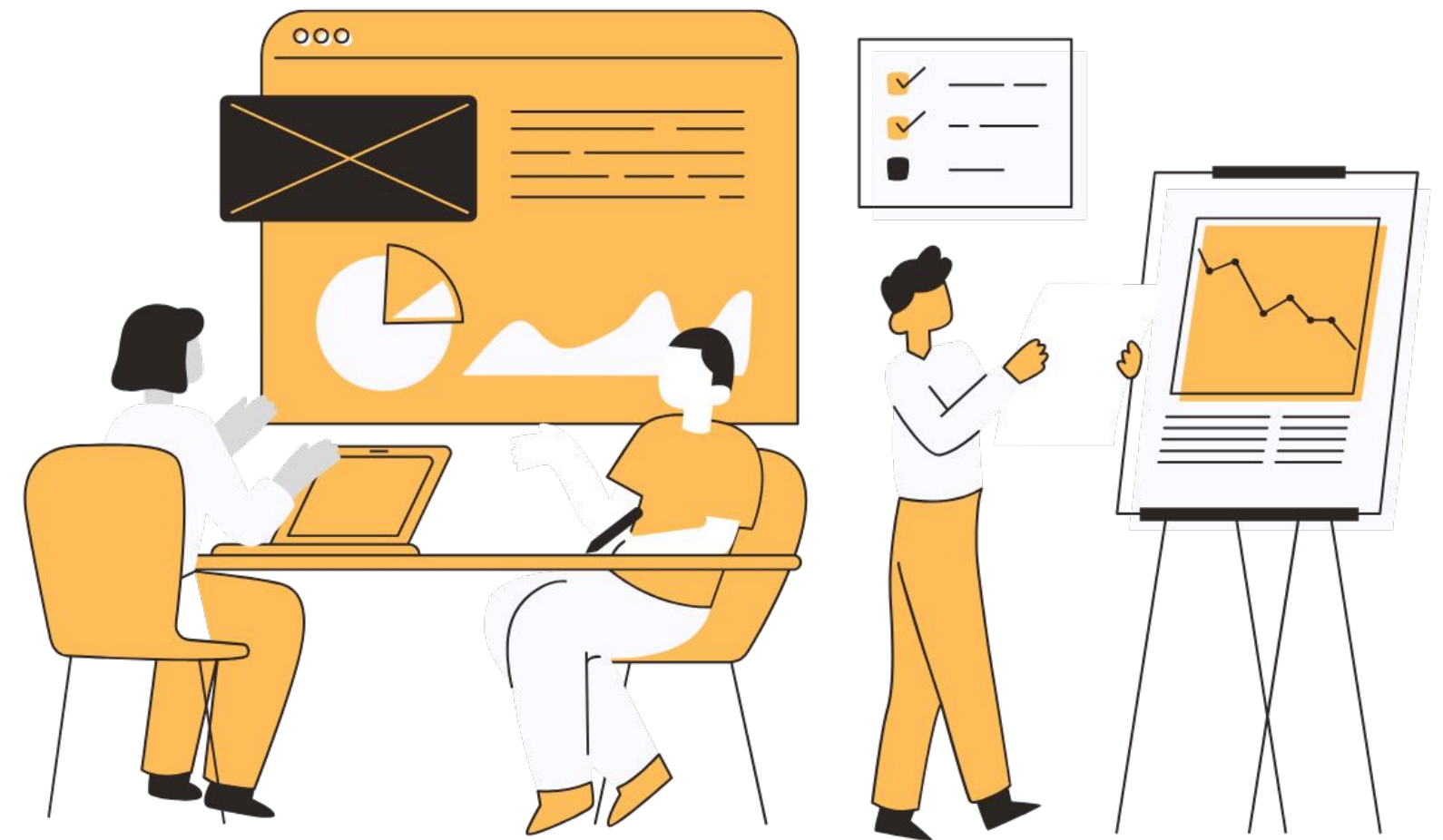
# Share Strategies: Enhance the integration of legal services into healthcare settings

## Key Strategies:

- Collaborative Partnerships: Building strong relationships between healthcare providers and legal professionals.
- Integrated Services: Approaches to seamlessly integrating legal services into healthcare workflows.
- Training and Education: Providing training for healthcare staff on legal issues impacting patients.

## Examples:

- Present case studies of health centers successfully implementing MLP.
- Share examples of innovative strategies that have led to significant improvements in patient outcomes.



## Poll Question:

**Before we discuss tools and methods that drive health equity and outcomes, let's share thoughts on the following.**

**What's missing from your MLP toolbox to drive improvements in health equity and outcomes? *Check all that apply.***

- A. Research capacity
- B. Increased awareness of MLP
- C. Funding
- D. Policy changes
- E. Something else





## Discuss Tools

**Explore methodologies and real-world applications of MLP that drive improvements in health equity and outcomes**



# Discuss Tools: Explore methodologies and real-world applications of MLP that drive improvements in health equity and outcomes

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## Types of Tools:

- Legal Screening Tools: Instruments for identifying legal needs in healthcare settings.
- Case Management Systems: Software for tracking and managing legal cases within health centers.
- Educational Resources: Materials and programs designed to educate healthcare providers about legal issues.

## Tools Discussion:

- Discuss specific examples of how these tools have been implemented and their impact.
- Showcase success stories where tools have led to measurable improvements in patient care and legal outcomes.

# Questions & Answers



*Raise your hand to unmute.*

# Key Takeaways!

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- Social work is the third prong of MLPs: medical, legal, social work.
  - We should try to include social work in the conversation from the inception of the MLPs.
- Networking and convening with MLP representatives from other states is very helpful and meaningful.
  - There is a desire to try to have another MLP Summit in the future.
- When you encounter barriers with getting things done because of the bureaucracy, don't be afraid to reach out for help.
  - Sometimes these barriers are because we don't all speak the same language or have the same norms/expectations across industries.
- The way we define MLPs, who partners are, and how things are structured is changing.

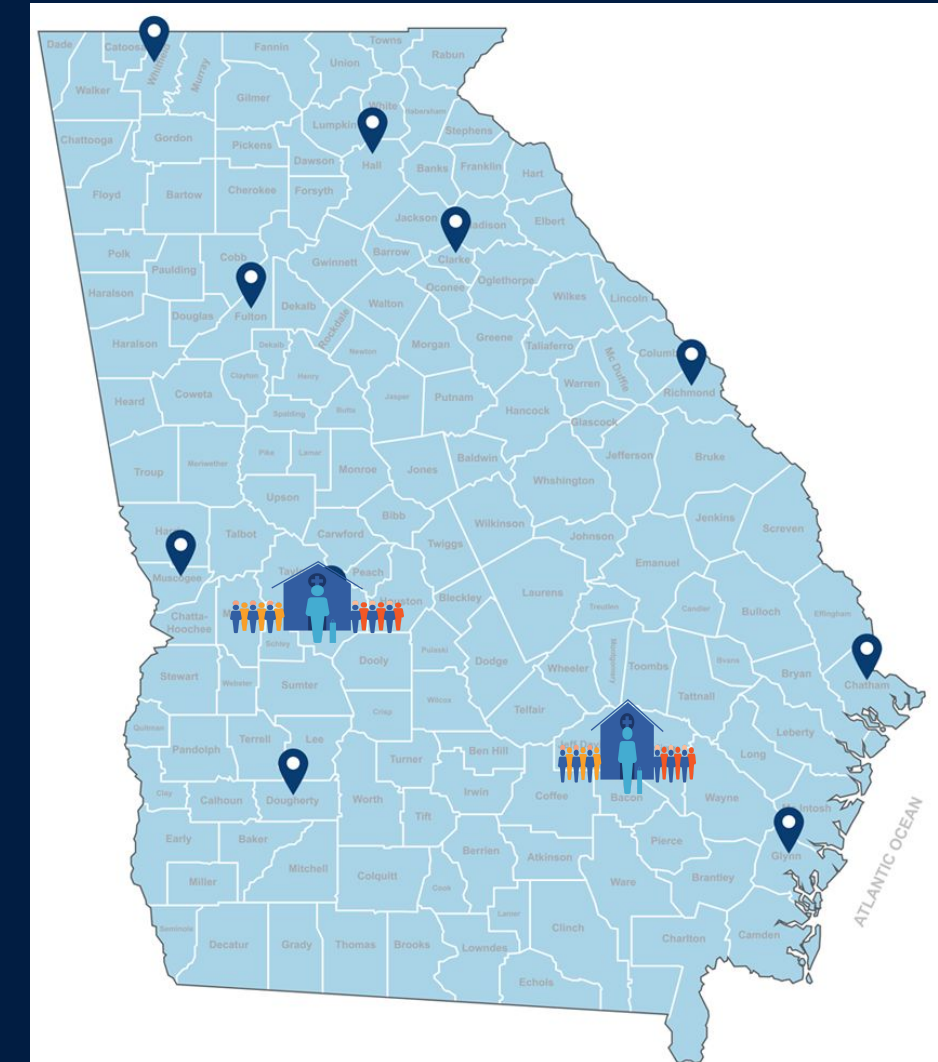
# New Resource

## New MLP Spotlight!

### Addressing Rural Health Inequities through Medical-Legal Partnership: MLP Spotlight featuring McKinney Medical Center & Georgia Legal Services Program

*"Some people come into the [health] center on their last leg trying to make it, and we want to make them stand up tall and be a part of society."*

*- Ola Smith-Carter, CEO at McKinney Medical Center*



## Georgia Legal Services Program



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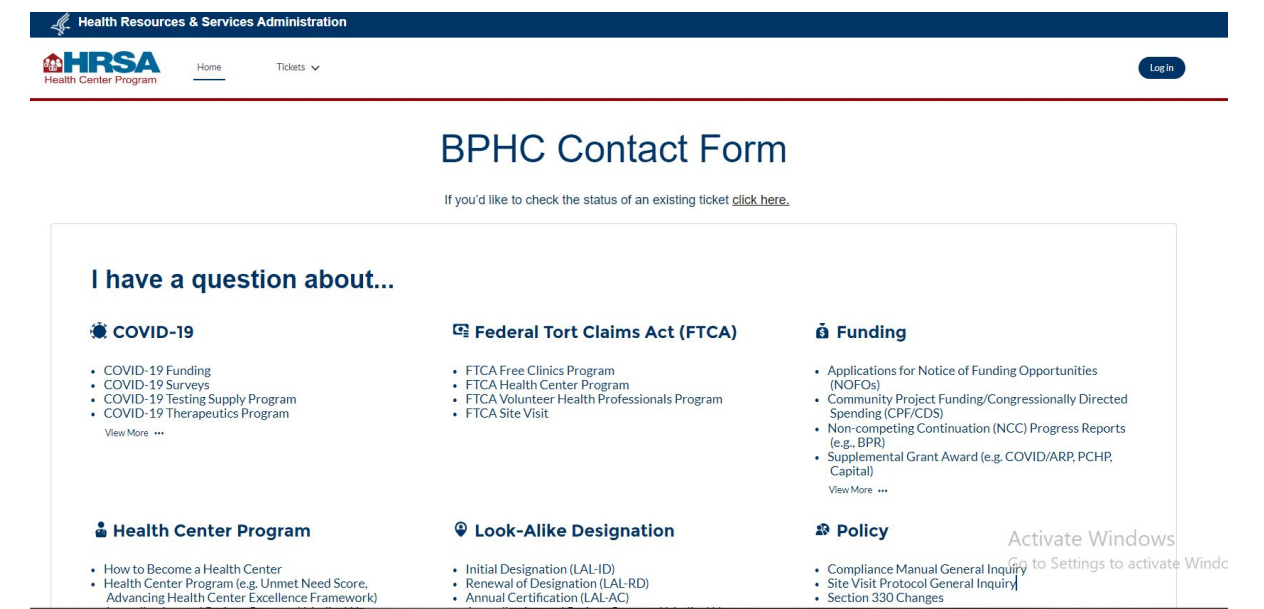
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# Key Resources



Health Center MLP Toolkit: ["Bringing lawyers onto the health center care team to promote patient & community health"](#)

Health Center Program Support: [BPHC Contact Form](#)



Screenshot of BPHC Contact Form at <https://hrsa.my.site.com/support/s/> (Accessed on Jan. 29, 2024)

# Resource

## Fostering Sustainability through Performance Measurement in Health Center Medical-Legal Partnerships: Insights from a Diverse Learning Collaborative

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JUNE X, 2024

## Fostering Sustainability through Performance Measurement in Health Center Medical-Legal Partnerships: Insights from a Diverse Learning Collaborative

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### What is a health center?

#### HEALTH CENTERS:

- Are community-based and serve more than 30 million people, about 90% of whom have incomes less than 200% of the federal poverty level.
- Provide access to medical, dental, behavioral, and other health care services.
- Provide care for all, with special initiatives for people experiencing homelessness, agricultural workers, and residents of public housing.
- A public or nonprofit entity can become a HRSA-supported health center by applying for Health Center Program funding or receiving designation as a Health Center Program look-alike. HRSA's Bureau of Primary Health Care (BPHC) oversees the

### Summary

This paper underscores the vital role of sustainability in clinical settings, focusing on medical-legal partnerships (MLPs) within health centers (HCs). Drawing insights from a learning collaborative initiative facilitated by the National Center for Medical-Legal Partnership (NCMLP), supported by the U.S. Health Resources & Services Administration (HRSA), we introduce performance measures and metrics



# HEALTH CENTER MLP PLANNING, IMPLEMENTATION & PRACTICE WEBINAR SERIES



## THANK YOU



Please help us improve future sessions by completing our short evaluation.

<https://www.surveymonkey.com/r/SYSG69R>

The archives of presentations are available at

[https://medical-legalpartnership.org/mlp-resources/pipwebinarseries\\_2024/](https://medical-legalpartnership.org/mlp-resources/pipwebinarseries_2024/)



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