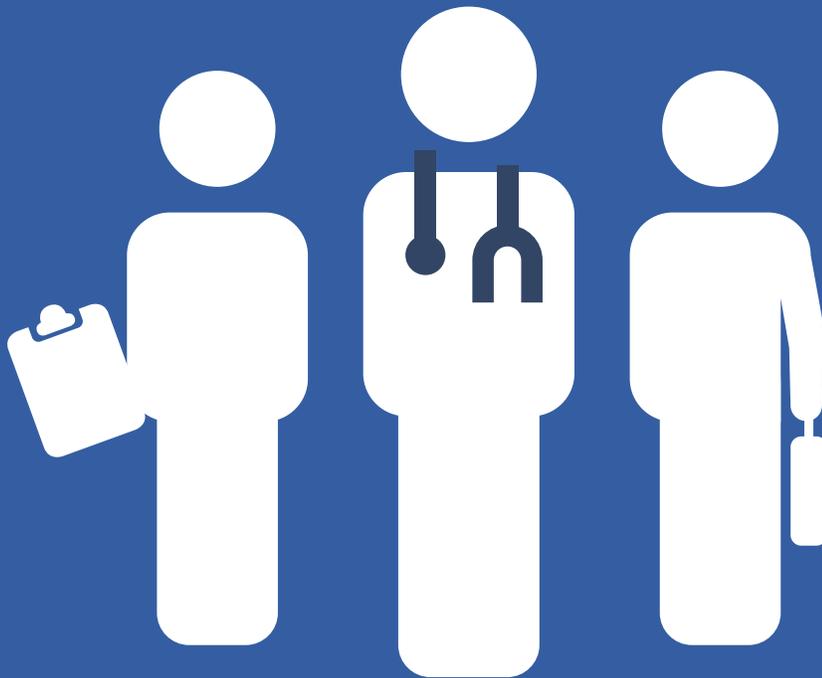


Integrating Health and Legal Services to Transform Care Delivery

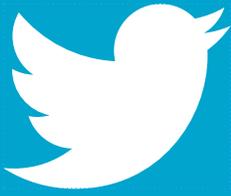


National Harbor, Maryland
April 5-7, 2017

Hosted by
The National Center for Medical-Legal Partnership
at The George Washington University
in conjunction with
the Boston University School of Medicine



Join the Conversation Online



#medleg17
#MarryOurMissions

@National_MLP

Connect with Colleagues In Person



Networking Sessions
Thursday, April 6
4:30 - 5:30 p.m.



Reception
Thursday, April 6
5:30 - 7 p.m.

Send Messages with the Mobile App



Download the “MLP Summit” app from the Google or Apple store on your mobile device. Or access it with your laptop at:

<https://event.crowdcompass.com/2017-mlp-summit>

Use the app to customize your schedule, access conference materials, message other attendees, exchange contact information, and more!

Welcome to the 2017 MLP Summit!

Dear Colleagues,

The theme of this year's Summit is Integrating Health and Legal Services to Transform Care Delivery. While not everyone yet understands the close connection between health, health care, and legal needs, we here are all too familiar with it. We understand the historic roots that link systemic injustices with poor individual and population health, and the ways in which the use of law can help create environments where all people are afforded the opportunity to be and remain healthy. The word integrate comes from the Latin "integratus," meaning to make whole. The conference theme is thus a reflection of the fact that we will have a truly whole system of care only when society is aware and responsive to the ways that injustice and inequity impact health. We are excited that the Summit is a space to discuss how to foster that reality.

In planning this year's Summit, we thought a lot about the history and evolution of the MLP approach to health, the ever-changing health care, legal, and political landscapes, and the challenges on the horizon. Over the next two days, there will be conversations about integrated health and legal care for Veterans, for high-need/high-cost patients, and for immigrant populations. We will also discuss how to measure and document the impact of medical-legal partnership on patients, institutions, communities, and health systems. We are especially looking forward to the increased networking time this year (a direct response to past attendees' requests!); our individual programs and our collective work are all stronger the more we share with, and ask questions of, each other.

The Summit would not be possible without the foundations and companies that provided support for this year's meeting – Akin Gump Strauss Hauer & Feld LLP, The Kresge Foundation, the RCHN Community Health Foundation, the Robert Wood Johnson Foundation, and Walmart. We are also grateful to our Advisory Council for their guidance and service year-round, and for their help preparing for the Summit. You can find their names on page 26.

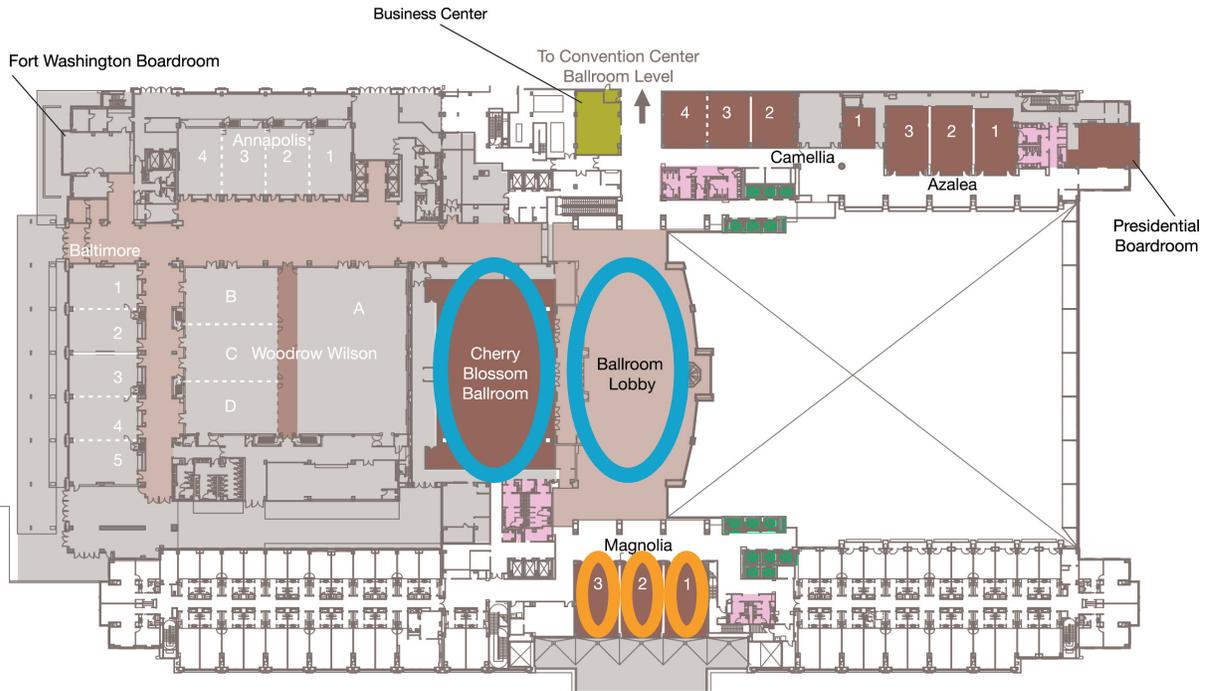
As we work toward a health care system that fully recognizes the impact of civil legal needs on health and in turn responds to those needs, we remain focused on our shared mission and shared responsibility. We are deeply encouraged that each year more and more hospitals and health centers begin practicing the MLP approach to health. And we are fueled by the stories you all share of how your professions and the lives of the people you serve are being changed. We are grateful for the energy and commitment you bring to the MLP movement, and we look forward to learning from you over the next two days, and to continue working together to improve the health and well-being of vulnerable communities.

Best wishes for a great Summit!
The National Center for Medical-Legal Partnership Team

The Gaylord Meeting Space

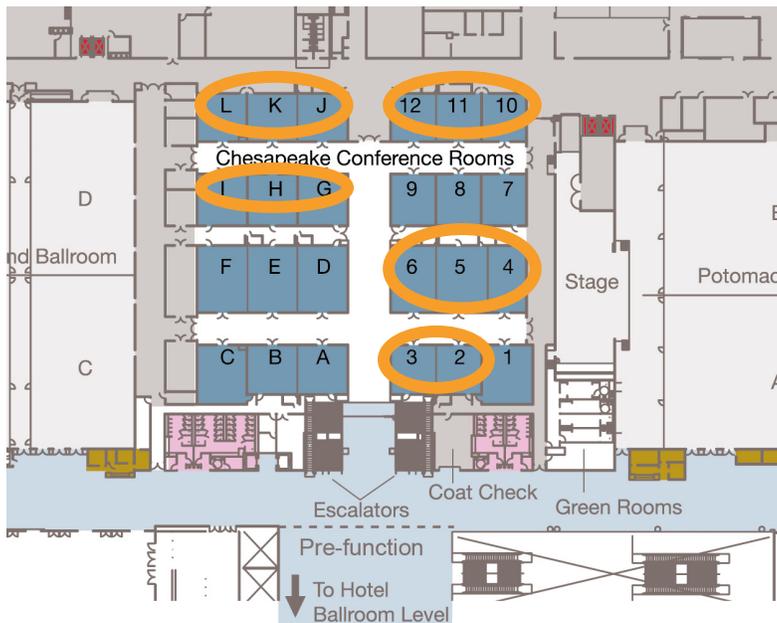
Level 2

Cherry Blossom Ballroom; Cherry Blossom Lobby; Magnolia break-out rooms



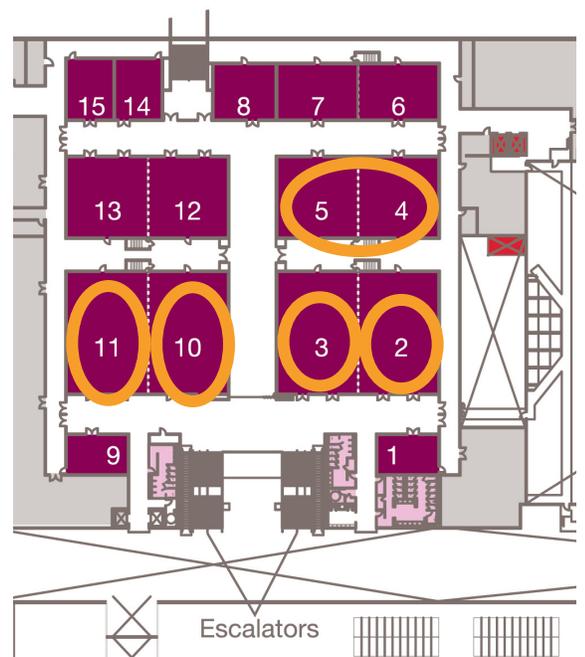
Level 2

Chesapeake break-out rooms



Level 3

National Harbor break-out rooms



The MLP Summit is possible in part because of generous support from:

Akin Gump
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 **rchn**
community health foundation


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The views expressed during the Summit do not necessarily reflect the views of these foundations and companies.

Wednesday, April 5

MLP 101 Pre-Conference Agenda

12 - 1 p.m.

National Harbor 4/5

Registration & Lunch

All participants should check-in at the registration desk and pick up their lunch. To help facilitate networking, we grouped attendees by state / region during lunch. Attendees should sit at the table matching the number on the back of their name tags.

1 - 1:45 p.m.

National Harbor 4/5

Medical-Legal Partnership Fundamentals

Sharena Hagins, MPH, CHES

Kate Marple, MSc

Ellen Lawton, JD

This session will introduce participants to core concepts and strategies relevant to fostering medical-legal partnerships in all settings. Presenters will discuss the I-HELP training and practice framework, Memorandums of Understanding between health care and legal organizations, and principles of integrating civil legal aid services into the culture of healthcare organizations. This session will also examine how the health care and civil legal aid sectors commonly message their work, the barriers those differences create, and ways to develop common language that advances the work of medical-legal partnerships. Lastly, presenters will provide an overview of National Center for Medical-Legal Partnership training and technical assistance resources.

1:45 - 2 p.m.

Transition

2 - 3:30 p.m.
Various rooms

Red/Blue Session #1

(Participants should attend the session that matches the red / blue group assignments on their name tags.)

RED GROUP: “Building Resources and Capacity for Medical-Legal Partnerships”

Room: National Harbor 2

Diane Goffinet, JD
Dennis Hsieh, MD, JD
Annette Quayle, MS

Anchored by NCMLP resources and tools, this session will focus on how to start, grow, and strengthen a medical-legal partnership. Faculty will unpack the top resource strategies available to new and growing MLPs, and offer lessons from the field about different funding mechanisms and opportunities.

BLUE GROUP: “Start Small and Screen!”

Room: National Harbor 3

Mallory Curran, JD
Jeff Martin, MD
Olivia Riutta

This session will orient participants to screening and data collection practices and trends in the MLP field. Using NCMLP’s “Screening for Health-Harming Legal Needs” issue brief, participants will learn about and discuss a range of screening activities from the health and legal perspectives. This session will also highlight communication strategies across MLP partners.

3:30 - 3:45 p.m.

Transition

Coffee and tea will be available.

3:45 - 5:15: p.m.
Various rooms

Red / Blue Session #2

(Participants should attend the session that matches the red / blue group assignments on their name tags.)

RED GROUP: “Start Small and Screen”

Room: National Harbor 3

BLUE GROUP: “Building Resources and Capacity for Medical-Legal Partnerships”

Room: National Harbor 2

Wednesday, April 5 Agenda (Cont.)

5:15 - 5:30 p.m.

Transition

5:30 - 6:15: p.m.

Various rooms

Peer Learning Intensives

(Participants should choose the room that most interests them.)

High-Need/High-Cost Patients and the Role of Medical-Legal Partnership

Room: National Harbor 2

Jeff Martin, MD
Annette Quayle

Presenters will explore ways that medical-legal partnerships can help address the needs of high-need/high-cost patients, and common challenges that arise in doing so. Presenters will facilitate a group discussion around ways to strengthen practice for this population. Bring your questions.

Building a Statewide Vision for Medical-Legal Partnership

Room: National Harbor 3

Diane Goffinet, JD
Olivia Riutta

Presenters will examine multiple strategies for cultivating medical-legal partnerships that address health-harming legal needs through a coordinated statewide approach. Special emphasis will be placed on statewide civil legal aid agencies and primary care associations. Presenters will facilitate a group discussion around the benefits of screening and addressing needs at the state level, and around ways to strengthen statewide practice. Bring your questions.

Reinforcing Basic Concepts Across the Health, Legal and Public Health Sectors

Room: National Harbor 4/5

Mallory Curran, JD
Dennis Hsieh, MD, JD

This session will help participants better understand the organizational capacity of the health, legal and public health communities. Presenters will examine resources and strategies each sector can use to become better partners, and facilitate a group discussion around common blindspots these sectors have when entering into medical-legal partnerships. Bring your questions.

6:15 p.m.

Pre-conference adjourns

Thursday, April 6 Summit Agenda



Checking in once is required for participants seeking continuing education credit.

7:30 - 8:45 a.m.
Cherry Blossom Lobby

Registration & Breakfast

Visit the registration desk to get your conference materials and for assistance with the mobile app.

8:45 - 9 a.m.
Cherry Blossom Ballroom

Welcome Remarks



Ellen Lawton, JD
co-Principal Investigator,
National Center for
Medical-Legal Partnership
Lead Research Scientist,
Dept. Health Policy &
Management
The George Washington
University



Joel Teitelbaum, JD, LLM
co-Principal Investigator,
National Center for
Medical-Legal Partnership
Lead Research Scientist,
Dept. Health Policy &
Management
The George Washington
University

The National Center for Medical-Legal Partnership's co-Principal Investigators kick off the 2017 Summit by sharing medical-legal partnership successes from the last year and previewing what's to come at the conference.

9 - 10 a.m.
Cherry Blossom Ballroom

PLENARY 1

Enhancing Legal Services for Veterans with Health-Harming Legal Needs



Linda A. Klein, JD
President, 2016-2017
American Bar Association



Patrick Littlefield, PhD
Executive Director
VA Center for Innovation
U.S. Department of Veterans Affairs



David Rosenthal, MD
Medical Director, H-PACT
VA Connecticut Healthcare

*The topic of legal needs of and services for Veterans is a topic of national conversation. Over the past year, the Department of Veterans Affairs created a Medical-Legal Partnership Task Force, MLP programs for Veterans have been spotlighted in *The Washington Post*, and a bill was introduced in Congress to authorize the VA to pay for these important services. This plenary is a question-and-answer session with experts who are helping to drive the national discussion and establish programs and services to help remedy Veterans' legal needs. Linda Klein will describe what led her to choose Veterans' legal services as her main priority, the various ways in which the ABA is approaching the issue, and the ways in which the private Bar can team with civil legal aid attorneys to increase the reach of legal services for Veterans. Dr. Patrick Littlefield will describe the Department's efforts to enhance legal services for Veterans, including through the use of medical-legal partnerships. And Dr. David Rosenthal will discuss the clinical facets of MLP in the treatment of Veterans who are homeless.*

Thursday, April 6 Agenda (Cont.)

10 - 10:15 a.m.

Cherry Blossom Ballroom

COMMUNICATIONS BLITZ

The Story of Story in Medical-Legal Partnership and Beyond



Kate Marple, MSc

Director of Communications, National Center for Medical-Legal Partnership
Senior Research Scientist, Dept. Health Policy & Management
The George Washington University

Story is a powerful tool for engaging people emotionally around the human impact of policy change. But what kinds of stories should social movements tell? In the non-profit sector in general, some see storytelling as inherently victimizing, opting instead for “case studies” – nameless, factual accounts of patients/clients; others embrace it, but run into ethical conundrums along the way. This communications blitz posits that story is more important now than ever for bringing attention to and fostering action around inequities and injustices in our society, but that to be truly helpful – not just in raising money for organizations, but in changing public opinion – stories must focus on humanity, empathy, and empowerment. How can we make sure that people aren’t reduced to their problems, and that helpers aren’t always framed as heroes? Most importantly, how do we ensure that people are the shapers and drivers of their own stories?

10:15 - 10:30 a.m.

Transition

Coffee and tea will be available by the secondary information / help desk near the Chesapeake break-out rooms.

10:30 - 11:45 a.m.

Break-out Rooms

Break-out Sessions 1-6

Thursday, April 6 at 10:30 - 11:45 a.m.

Workshops 1-6

B1: Using the MLP Approach to Serve Critically Ill and Elderly Individuals

Room: Chesapeake 10-12

Winston Chiong, MD, PhD
Julie Feuer, LCSW
Sarah Hooper, JD
Sarah Kelly, MSW, LSW
Debra Wolf, JD

Individuals who are critically ill with cancer or in hospice care as well as homebound elderly patients and those with dementia are often distrustful and/or medically unable to effectively assist in their own complex health and legal needs. This session examines MLP approaches in California, Nebraska, and New York to improve quality of care for these populations by building legal knowledge and tools into; (1) patient navigator and care coordination models; and (2) care delivered in the home setting. Training, tools, workflows, as well as benefits and challenges of these approaches will be shared and discussed.

B2: Implementing, Scaling, and Sustaining MLP in Complex Populations and Settings: The Indian Country Case Study

Room: Chesapeake J-L

Stacey Barbas
Nikole Nelson, JD
Robert Onders, MD
Meredith Reitman, PhD
Grayce Wiggins, JD
Isabelle Williamson

Building on a successful MLP in Navajo Nation, AmeriCorps recently made a multi-year, multi-state investment to grow partnerships in Indian Country between civil legal aid providers and tribal health care providers. The investment aims to address health disparities within marginalized populations with unique legal needs, complex access barriers, and extremely limited resources. This session will explore how a single MLP crafted a culturally competent, data driven program that was poised to be scaled across a variety of settings and populations. Faculty will offer insights and reflections on how to build a sustainable vision at the local, regional, and population levels, and measure and grow impact in alliance with community partners.

B3: Screening for Health-Harming Legal Needs: Lessons Learned and Examples from the Field

Room: Chesapeake 4-6

Meredith Carpenter, MHA
Mary Claire Hyatt, JD
Michelle Proser, PhD, MPP
Jennifer Trott, MPH

The National Center for Medical-Legal Partnership conducted a 2015 survey of more than 200 health care organizations with MLPs and found that only 63 percent have a formal screening protocol for health-harming legal needs. Even fewer organizations have consistent protocols that result in all patients being screened. Though health care organizations may embrace the concept of screening patients for social determinants, data show that screening practices are often inconsistent. This means that for the majority of MLPs, true demand for these services – that is, the number of individuals who actually could benefit from civil legal aid services – is largely unknown. This session will explore lessons learned during a pilot program with 13 MLPs, and strategies for consistently screening for health-harming legal needs in a various health care settings. The session will feature a case study from Arkansas Children's Hospital and an update on the launch of the PRAPARE assessment tool for health centers.

B4: The Poverty Simulation: A Unique Interdisciplinary Training Opportunity to Address Social Determinants of Health

Room: National Harbor 11

Marie Clark, MD, MPH
Kara Hurvitz, JD, MSW
Laura McNally-Levine, JD

Ensuring that clinical staff, trainees, and others who interact with medical-legal partnerships understand the social determinants of health is crucial to the success of the partnership. This understanding builds empathy for the challenges that families face, while reinforcing the importance of supports like MLP to address these challenges. Participants in this workshop will explore several models of experiential training opportunities that pair the expertise of medical and legal partners to teach social determinants in a lively and engaging manner. These models include the Missouri Community Action Coalition Poverty Simulation, CityMatCH Life Course Game, and Privilege Walk. Participants will experience portions of each model and

Thursday, April 6 at 10:30 - 11:45 a.m.

Workshops 1-6 (Cont.)

receive guidance and tools to use these activities in their home institutions. The workshop will then focus on the evaluation of these models, with the Poverty Simulation as an example, as an opportunity to conduct quality improvement of interdisciplinary training.

MLPs can support health center staff and patients to access and sustain insurance, and strategies for training and partnering with those staff to identify and address health-related legal needs. Examples from partnerships will be described and participants will be asked to share their own examples.

B5: QI 101: Putting the Feedback Loop to Work for You

Room: Chesapeake G-1

Ada Fenick, MD
Alice Rosenthal, JD

We learn by repetition and mistakes from the time we are very young, and then we train in our individual fields and never realize that we are still using these methods—essentially the building blocks of quality improvement (QI) science—to improve what we do every day. This workshop will examine the main premises and practices behind QI work so that we can apply these to medical-legal partnership with more intent. Presenters will discuss QI problem statements, the Plan-Do-Study-Act cycle, and ways to identify changes to make and test. We invite participants of any professional origin to participate in this workshop, which will guide you through creating your own problem statements, brainstorming the causes of wasted effort, and developing a schema for addressing these causes.

B6: The Role of MLP in Outreach and Enrollment: The Health Center Experience

Room: National Harbor 10

Bethany Hamilton, JD
Annette Mathieson, RN, MBA, MSN
Liz Tobin Tyler, JD, MA
Keegan Warren-Clem, JD, LLM

Medical-legal partnership is increasingly playing a critical role in health center outreach and enrollment (O&E) efforts—connecting, enrolling, and sustaining individuals and families in health insurance. Given the complexity of eligibility requirements, insurance plan rules and difficult to navigate bureaucracies, MLP lawyers can be key partners in O&E. Conversely, health center staff who serve as assistants are often in a unique position to identify patients' social and legal needs in addition to their insurance eligibility and to connect them to MLP resources. This session will examine some of the current challenges in health center O&E, the ways in which

Thursday, April 6 Agenda (Cont.)

11:45 a.m. - 12 p.m.

Transition

12 - 1:15 p.m.

Cherry Blossom Lobby

Lunch

Attendees who do not wish to attend a lunchtime affinity group should enjoy their complimentary lunch in the Cherry Blossom Lobby.

12 - 1:15 p.m.

Break-out Rooms

Lunchtime Affinity Groups



Lunch buffets will be set up directly outside the affinity group rooms. Please grab your food there, and do not carry food from the lobby buffets to the affinity group rooms.

Affinity Group 1 -- MLP Data Collection in the LegalServer Case Management System

Room: Chesapeake 10-12

The National Center for Medical-Legal Partnership continues its efforts to make the MLP-related data collected by legal aid agencies more streamlined and more uniform, improving the experience of data collection and reporting for frontline MLP legal staff and administrators alike. Over the last year and a half, NCMLP has worked with MLP programs in the field to customize and implement MLP fields in LegalServer, an electronic case management system. In this affinity group, programs that have already set up MLP features in LegalServer will share their experiences, and MLPs that have not yet done so will have the opportunity to ask questions. All participants will have the opportunity to make suggestions about additional or improved MLP features they would like to see in LegalServer. This group will be facilitated by Mallory Curran, JD.

Affinity Group 2 -- From the Health Care Perspective: Reflections on Screening, Information-Sharing, Research, and ROI

Room: Chesapeake J-L

Health care practitioners and administrators from five children's hospitals with longstanding MLP programs will share reflections about their efforts to screen for health-harming legal needs in the clinical setting, track MLP outcomes, and navigate the delicate dance of information-sharing with legal professionals. They will also field your burning questions. Walmart Associate General Counsel Sharon Dent will moderate the session; in 2014-2015 Walmart and The Advisory Board Company sponsored the MLP "Better Team for Child Health" Learning Network.

Affinity Group 3 -- Looking Around Corners: MLP Advocacy Strategies in the New Political Environment

Room: Chesapeake 4-6

The new political environment is shaping legal and health care responses at the patient/client, institutional, community, state, and national levels. This affinity group is a chance to discuss ways we provide care in this new landscape with a special focus on immigration and health insurance issues. There won't be presentations; this is an open, moderated conversation where everyone is encouraged to share insights and strategies. Moderator TBD

Affinity Group 4 -- MLPs Serving Veterans: Trends and Opportunities

Room: Chesapeake G-I

Veterans – particularly those who are homeless – have a unique set of legal, health, and mental health needs. Increasingly, settings that serve Veterans are looking to coordinate their responses across sectors. This affinity group is an opportunity to connect with other organizations that are providing care for Veterans and discuss strategies for strengthening MLP activities. Moderator TBD

Thursday, April 6 Agenda (Cont.)

12 - 1:15 p.m.
Cherry Blossom Lobby

Photo Booth



Grab your MLP colleagues and stop by the photo booth! Bonus points if you make a sign to express what MLP means to you.

We'll share all the professional photos after the conference, but make sure to snap a photo with your phone too, and post it to the app's social wall or to social media using #MarryOurMissions.

1:15 - 1:30 p.m.

Transition

1:30 - 2:30 p.m.
Cherry Blossom Ballroom

KEYNOTE ADDRESS

Better Care at Lower Cost: Delivering Healthcare in a Time of Change



Jeffrey Brenner, MD

Senior Vice President of Integrated Health and Human Services
United Healthcare
Founder, Camden Coalition of Healthcare Providers

Since 2002, the Camden Coalition has been demonstrating that human-centered, coordinated care, combined with the smart use of data, can improve patients' quality of care and reduce expensive, ineffective inpatient stays and emergency room visits. In 2016, the Coalition launched a National Center for Complex Health and Social Needs that will bring together practitioners from around the country to help build a new field of healthcare that's a mix of mental health, addiction, geriatrics, palliative care, and primary care and serve as a hub to unite and advance new models of care. In a time of change and uncertainty in our country, Dr. Brenner will talk about the vision and strategy for better care at lower cost for America's most vulnerable patients.

2:30 - 2:45 p.m.

Transition

2:45 p.m. - 3:30 p.m.
Break-out Rooms

Break-out Sessions 7-12

Thursday, April 6 at 2:45 - 3:30 p.m.

Workshops 7-12

B7: Advocating for Transgender Children and Youth in a Medical-Legal Partnership

Room: Chesapeake 10-12

Nadia Dowshen, MD
Kara Finck, JD
Amy Nelson, JD

Based on our work creating an MLP between the Gender and Sexuality Development Clinic at the Children's Hospital of Philadelphia (CHOP) and the Penn Law School Interdisciplinary Child Advocacy Clinic, we will discuss (1) benefits and challenges of working with a targeted pediatric population in the law school clinical setting; (2) impact on the delivery of health care and training of clinical staff; and (3) multidisciplinary strategies for advocacy in the upcoming months to support transgender rights. The CHOP clinic is one of the first multidisciplinary clinics devoted to the medical and psychosocial needs of gender variant, gender non-conforming, and transgender youth. We will present initial findings from a qualitative evaluation of the MLP. We will also provide specific case examples of the MLP's efficacy including a post-election emergency legal clinic for families and interdisciplinary collaborations with a preventive lawyering focus.

B8: Aligning Health, Public Health & Legal Partners to Advance Rural Communities

Room: Chesapeake G-I

Trish Aniol
Keila Franks
John Orzechowski, MTS
Patricia Vanhook, APRN, PhD, FNP-BC, FAAN

Rural communities are uniquely situated to draw resources together in a unified, efficient medical-legal partnership strategy. The dearth of resources frequently sparks innovation and alignment; this is especially true in MLP. This session will examine several rural initiatives that have catalyzed investment, policy change and transformation by aligning partners across professions more intensively. Faculty will describe the statewide policy changes that were initiated from a small MLP health clinic in East Tennessee and other rural MLP innovations that help health, public health, and legal stakeholders reach more people efficiently.

B9: Health Information Sharing in MLPs Part I: What You Need To Know

Room: Chesapeake 4-6

Lara Cartwright-Smith, JD, MPH
Elizabeth Gray, JD, MHA
Jane Hyatt Thorpe, JD

A patient comes to a health clinic for medical care. The healthcare practitioner recognizes that the patient has not only a medical issue, but potentially a legal issue as well (e.g., wrongful utility shut-off) that is further complicating the patient's health status. The healthcare practitioner would like to refer the patient to an attorney for legal assistance; however, the healthcare practitioner is unsure whether s/he may share information about the patient with a civil legal aid provider. This session will address legal considerations for creating infrastructures that enable healthcare practitioners to refer patients to legal services providers and share relevant information.

B10: Delivering Quality and Culturally Competent MLP Care to Diverse Populations

Room: Chesapeake J-L

Jen Lee, MPH
Tuyen Tran, MPH

Many ethnic groups and immigrant communities face unique and significant social, emotional, and physical health burdens, alongside unique and complex legal problems. This session will offer insights and strategies to unpack and address these challenges in a culturally competent way. AAPCHO--which works with health centers serving Asian Americans, Native Hawaiians, and other Pacific Islanders--will share best practices and MLP examples in bridging community and health resources to ensure that services are culturally and linguistically appropriate. Participants are encouraged to share their experiences in developing and delivering quality and culturally competent services in MLP programs.

Thursday, April 6 at 2:45 - 3:30 p.m.

Workshops 7-12 (Cont.)

B11: Inter-professional Care Teams Expand the Ability to Address the Social Determinants of Health

Room: National Harbor 10

Sylvia Caley, JD, MBA, RN
Veda Johnson, MD
Terri McFadden, MD
Robert Pettignano, MD, MBA

The session demonstrates how an inter-professional care team increases access to primary care, improves health services delivery to the family and community, and improves overall health outcomes of high-risk pediatric patients. Patient and client-centered practice require that we understand the context within which the patient/client's problem originated. Effective problem solving depends upon context-specific solutions. The presenters will describe the community needs, the composition of team, and the resources that they have accumulated to meet the needs of their patients and demonstrate how primary care, behavioral health, education, and legal professions can work together to diagnose and treat identified problems, thereby addressing the social determinants of health and wellness that affect the patient/client.

B12: Going Upstream with Numbers & Stories that Measure a Primary Care Payment Reform Model's Impact on the Social Determinants of Health

Room: National Harbor 11

Germán Chiriboga, MPH
Beverly Nazarian, MD
Valerie Zolezzi-Wyndham, JD

This session will share the process and outcomes of a mixed methodology evaluation measuring changes in quality of life in connection with participation in a Primary Care Payment Reform MLP in Massachusetts. On the quantitative side, we utilize survey instruments that assess changes in health perception and quality of life perception before and after intervention. To complement these data, we utilize storytelling (patient narratives) to explore the experiences of participants and underline nuance in the diversity of the intervention's impact. This session will be led by quantitative and qualitative evaluators as well as MLP clinical and legal advocates.

Thursday, April 6 Agenda (Cont.)

3:30 - 3:45 p.m.

Transition

3:45 - 4:15 p.m.

Cherry Blossom Ballroom

PLENARY 2 - Moving AHEAD: Evaluating the Impact of MLP on Patients, Communities & the Health System



Malika Fair, MD, MPH
Senior Director of Health Equity
Partnerships and Programs
Association of American
Medical Colleges



Holly Stevens, PhD
Evaluation & Learning Specialist
Children's Law Center

The Association of American Medical Colleges is a not-for-profit association dedicated to transforming health care through innovative medical education, cutting-edge patient care, and groundbreaking medical research. Its members comprise all 147 accredited U.S. medical schools; nearly 400 major teaching hospitals and health systems, and more than 80 academic societies. Its Accelerating Health Equity, Advancing through Discovery (AHEAD) initiative seeks to identify, evaluate, and disseminate effective and replicable AAMC-member institution practices that improve community health and reduce health inequities. Through AHEAD, the AAMC has focused evaluation activities on a cohort of active medical-legal partnerships, studying potential benefits for patients, communities, and the health system. This session will provide an overview of that process, including the expanding range of stakeholders, and the kind of evidence needed to demonstrate the value of MLP to health system leadership.

4:15 - 4:30 p.m.

Transition

4:30 p.m. - 5:30 p.m.

Break-out Rooms

Networking

Created by popular demand, this informal networking hour is your chance to make connections with other people who do medical-legal partnership work in similar settings. All professions welcome! Just pick the room that's best for you and start connecting! Coffee, tea, soda, and light snacks will be served in all networking rooms.



Use the app to
network and
exchange contact
info with your
colleagues!

N1: Academic Institutions

Room: National Harbor 10

N2: Behavioral Health

Room: Chesapeake G-I

N3: Health Centers

Room: Chesapeake 4-6

N4: Hospitals / Health Systems

Room: National Harbor 11

N5: Veterans Care

Room: Chesapeake J-L



Join us for a reception and the MLP Poster Session

Thursday, April 6

5:30 - 7 p.m.

Pose Rooftop Lounge (18th Floor)

Enjoy free hors d'oeuvres and views of the harbor in the hotel's rooftop lounge while checking out the latest in medical-legal partnership research.

Posters featuring original research will be on display, and authors will be standing with their posters to answer your questions. Full poster abstracts are available in the conference app under the "Posters" icon.

Cash bar.

#medleg17

Friday, April 7 Summit Agenda



Please note that attendees are on their own for breakfast on Friday.

7:30 - 8:30 a.m.
Cherry Blossom Lobby

Registration (Breakfast not provided)

The registration desk will be open for participants who have questions or would like help with the conference mobile app. Coffee and tea will be available.

8:30 - 9:15 a.m.
Cherry Blossom Ballroom

PLENARY 3 Medical-Legal Partnership: Its Role Now and in the Future



Sara Rosenbaum, JD

Harold and Jane Hirsh Professor of Health Law and Policy
Department of Health Policy and Management
The George Washington University

This session will offer insights on the history of the political and funding environments in the health and legal sectors, and what this history may foretell looking ahead. Specific focus will be given to the growth and success of community health centers in turbulent political times, and what legal aid can learn from that experience. Professor Rosenbaum will offer her “best guess” policy backdrop regarding the health care landscape generally, and how MLP should try to adhere to emerging trends.

9:15 - 10 a.m.
Cherry Blossom Ballroom

MLP Awards Ceremony

The National Center for Medical-Legal Partnership will honor exemplary work done by individuals and programs over the past year to advance the ways we think about the intersection of health and justice. Descriptions of all the awards and the award recipients can be found in the conference app under the “Awards” icon.

10 - 10:15 a.m.

Transition

Coffee and tea will be available outside the Magnolia workshop rooms as well as by the secondary information / help desk near the Chesapeake workshop rooms.

10:15 - 11:30 a.m.
Break-out Rooms

Break-out Sessions 13-18

11:30 - 11:45 a.m.

Transition

Friday, April 7 at 10:15 - 11:30 a.m.

Workshops 13-18

B13: Addressing Veteran Homelessness with MLP: From Civil Legal Aid to Pro Bono

Room: Magnolia 1

Ryan Lilly, MPA
Steve Scudder, JD
Krista Selnau, JD

In a national survey administered by the Department of Veterans Affairs (VA), veterans who are homeless reported that five of their top 10 needs require legal assistance. This session explores several approaches the legal community is taking to partner with VA health care to address these problems. Presenters from Pine Tree Legal Assistance and the VA Maine Healthcare System will discuss a new screener targeting legal issues among veterans. The screener is currently administered in paper form by social workers and HUD Veterans Affairs Supportive Housing (VASH) caseworkers to veterans enrolled in VASH and self-administered by veterans in primary care; if successful, the screener will be integrated into the VA's kiosk system. Presenters from the American Bar Association will discuss ways that pro bono resources are expanding the impact of medical-legal partnerships for veterans, including boosting civil legal aid capacity to meet the significant need, partnering with law school programs on individual cases, and improving coordination of legal aid service delivery.

B14: Understanding Legal Needs among High-Need/High-Cost Patients Across the Care Continuum

Room: Magnolia 2

Jeffrey Martin, MD
Catherine Schultz, JD

This session will explore the health-harming legal needs most commonly identified among high-cost/high-need patients. We will discuss the intersection of this population's typical legal concerns with the need for financial case management and counseling, and describe how collaboration with a financial services partner agency has helped the health care team to better address these issues and led to creative strategizing around solutions to broader community needs such as transitional housing for medically complex individuals. The session will also include practical details of day-to-day operations and strategies for shifting legal care

in this context from reactive to preventative, and interactive case discussion.

B15: CHART-IT We Did: A Discussion of Efficacy, Lessons Learned, and Comparative Results of Our Lawyer-Friendly Health Impacts Framework

Room: National Harbor 12

Sandra Frasser, MD
Diane Goffinet, JD
Annette Mathieson, RN, MSN, MBA
Keegan Warren-Clem, JD, LLM

In 2015, we suggested that lawyers could and should track health data, including clients' medical diagnoses and health-care utilization, as well as the impact of legal care on a client's health. In 2016, we introduced CHART-IT, the first methodology for lawyers to systematically document the impact of legal assistance on the health of low-income individuals and families. And in 2017, we are back with data from a full year of use at the Medical-Legal Partnership of Southern Illinois and Austin Medical-Legal Partnership. Join us for a discussion of patterns revealed through our data tracking—such as between primary diagnosis and health impact, and social determinant of health and legal intervention—and how this knowledge has affected our practices. Learn how two very different collaborations have implemented CHART-IT, what successes and challenges we have had, and our suggestions for others wanting to collect health-related data.

B16: Learning Better Together: Integrating Law and Community into Medical Training

Room: Chesapeake J-L

Yael Cannon, JD
Ada Fenick, MD
Vicki Girard, JD
Eileen Moore, MD
Alice Rosenthal, JD

This session will examine two approaches to improving medical school and residency training. Presenters from Georgetown schools of medicine and law will describe how law students are being integrated into a special medical school track to promote learning about health as a right and

justice as an advocacy objective. Presenters from Yale School of Medicine will unpack HealthyLives, its resident program aimed at engaging trainees in understanding the whole patient, family, neighborhood, and community that affect patient health by supporting and providing hands-on clinical, policy, and advocacy experiences. Residents choose an advocacy track from a panoply of possibilities that include in-depth participation in the medical-legal partnership. Participants will leave understanding how a medical school can develop longitudinal health justice curricula aimed at improving the quality of healthcare and patient outcomes, and how residency programs can replicate an interdisciplinary educational model.

B17: Catalyzing Statewide Growth for Medical-Legal Partnership: Vision, Stakeholders and Opportunity

Room: Magnolia 3

Kallie Dale-Ramos, JD
Ellen Lawton, JD
Olivia Riutta
Kerry Rodabaugh, MD

When people and resources—both for civil legal aid and health care—are geographically scarce and spread out, the need for a statewide medical-legal partnership approach is critical. In Montana—the 4th largest state by area and 44th by population—a statewide MLP has emerged covering 90,140 square miles. This session will tackle the day-to day details of coordinating a partnership with multiple health centers, a Primary Care Association, and a statewide civil legal aid agency, and focus heavily on the infrastructure that helps the statewide MLP operate successfully. Hard-won lessons will be shared relevant to both rural and urban settings about how to bridge the health, public health, and legal sectors at the statewide level.

B18: From Food to Benefits: How MLPs Can Increase Resources to Meet Basic Needs

Room: Chesapeake 2-3

Janet Biblin, MPH, MPP
Theresa Brabson, JD
Carrie Chapman, JD (moderator)
Kelly Courts
John Engstrom, JD
Adina Freedman, MSW
Hans Kersten, MD
Steven Weiss, JD

Medical-legal partnerships look to improve a wide range of social determinants of health, including increasing resources to meet daily basic needs. This session looks specifically at how health, legal, and community organizations can work together to reduce food insecurity and improve access to social security income. Presenters from Pennsylvania will share their work addressing food insecurity among patients in a children's hospital, and strategies for how to improve patient outcomes and influence policy by establishing better screening, coordinated protocols, and data collection. Presenters from California will discuss a multi-sector regional approach to help homeless and indigent individuals obtain SSI benefits, and data that shows improved outcomes among participants, including decreased homelessness and emergency room visits, reduced recidivism, increased income, and housing stability.

Friday, April 7 Agenda (Cont.)

11:45 a.m. - 1 p.m.
Cherry Blossom Lobby

Lunch

All attendees should enjoy their complimentary lunch in the Cherry Blossom Ballroom; there are no lunchtime affinity groups on Friday.

11:45 a.m. - 1 p.m.
Cherry Blossom Lobby

Photo Booth



Grab your MLP colleagues and stop by the photo booth! Bonus points if you make a sign to express what MLP means to you.

We will share all the professional photos after the conference, but make sure to snap a photo with your phone too, and post it to the app's social wall or to social media using #MarryOurMissions.

11:45 a.m. - 1 p.m.
Cherry Blossom Ballroom

Posters on Display

The research posters from Thursday night's poster session will be on display during lunch, and attendees are encouraged to revisit them. Presenters are not required to stand with their posters during this time.

1 - 1:15 p.m.

Transition

1:15 - 2 p.m.
Cherry Blossom Ballroom

Plenary 4: The MLP Field in 2017 -- A Snapshot of Activities and Trends



Marsha Regenstein, PhD

Director of Research and Evaluation, National Center for Medical-Legal Partnership
Professor, Dept. of Health Policy and Management
The George Washington University

The National Center for Medical-Legal Partnership (NCMLP) conducts an annual survey of health care and legal organizations to better understand the MLP field. This session will share the results of the most recent MLP Site Survey, offering a snapshot of MLP activities across the U.S., as well as trends in screening practices and service delivery. This session will also briefly discuss a research study being conducted by NCMLP to test operational and social determinant of health impact measures at two hospitals and two health centers.

2 - 2:15 p.m.

Transition

2:15 - 3:30 p.m.
Break-out Rooms

Break-out Sessions 19-24

3:30 p.m.

Meeting Adjourns



Akin Gump continues to be a proud partner of the **National Center for Medical-Legal Partnerships**, and MLPs across the U.S.

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Friday, April 7 at 2:15 - 3:30 p.m.

Workshops 19-24

B19: Just Health - School Based MLPs to Address Social Determinants of Health

Room: Magnolia 1

Joanna Bauer, MPH
Mindy Phillips, JD
Andrea Shore, MPH

School-Based Health Centers (SBHCs) reduce barriers to care for children and families by providing free, accessible health services that includes medical and dental care, health education, and behavioral health. Over the past 20 years, SBHCs have significantly expanded, and are now found in many elementary, middle and high schools throughout the U.S. This presentation outlines the structure and successes of the first established School-Based Medical-Legal Partnership in Oakland, California between East Bay Community Law Center (EBCLC) and SBHCs operated by La Clinica de La Raza, Inc, a Federally Qualified Health Center. Panelists will discuss ways to identify unmet health-harming legal needs among adolescent patients, family engagement strategies, referral processes, successes training providers, and establishing school buy-in. Participants will have opportunities to ask questions about launching School-Based MLPs, implementing the approach in a school setting, and the benefits to patients, SBHC providers and schools.

B20: Partnering with Home Visiting Programs

Room: Chesapeake 2-3

Marissa Band, JD
JoAnne Bernier
Daniel Hyman, JD
Vikrum Vishnubhakta, MBA, MPH

Medical-Legal Partnerships from Delaware, Massachusetts, and Pennsylvania will co-present on the creation of partnerships with home visitor programs. We will provide an overview of home visiting programs, why they lend themselves so well to collaboration with MLPs, how our partnerships were developed, how we have designed an evaluation plan, and what our data is revealing in terms of our impact on family health.

B21: Health Information Sharing in MLPs Part II: Putting It into Action

Room: National Harbor 12

Erin Loubier, JD
Samantha Morton, JD
Kerry Rodabaugh, MD

Identifying information-sharing structures and solutions remains complex and daunting in an unpredictable health reform landscape, but some best practices have emerged. In this session, MLP teams from Massachusetts, Nebraska, and Washington D.C. will share strategies that have worked to promote integrated care, pose some hypotheticals, and re-invigorate you for the challenges of merging data and vision.

B22: Developing a Survey to Assess Learner Knowledge: The Good, the Bad, and the Ugly

Room: Chesapeake J-L

Amy Lewis Gilbert, JD, MPH
Susan McLaren, MPH
Holly Stevens, PhD

One component of a sustainable medical-legal partnership is an effective training strategy for educating partners about social determinants of health, available legal remedies, and processes for screening and referral to the MLP. This session will present the development, administration protocol and preliminary findings from a learner survey being used to evaluate the effectiveness of training at three MLP sites (Eskenazi Health in Indianapolis, the Health Law Partnership in Atlanta, and Healthy Together in Washington, DC). The learner survey and administration protocol documents will be made available for audience members. This research is funded by the Association of American Medical Colleges' Accelerating Health Equity, Advancing Through Discovery (AAMC AHEAD) grant.

B23: Sustaining Your Startup by Taking a Population Health Approach

Room: Magnolia 2

Mallory Curran, JD
Dennis Hsieh, MD, JD
Jon Killoran, JD
Joel Teitelbaum, JD, LLM

Many medical-legal partnerships start through fellowships or philanthropy. However, after a couple of years, the money runs out, and sometimes, the project cannot be sustained. Other MLPs, however, grow and become self-sufficient. This session explores how to sustain a medical-legal partnership through a population health approach. Specifically, it discusses how to

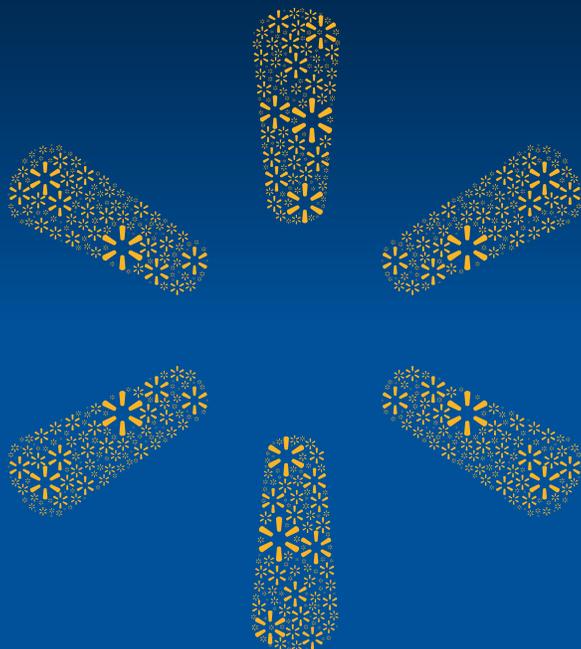
integrate the legal team into healthcare to make the medical-legal partnership a cornerstone of care. It is often difficult to isolate the effect and value of medical-legal partnerships in the complex healthcare setting. However, by taking a population health framework and showing the effects of addressing social determinants, with medical-legal partnerships as a critical component, one can seek sustained funding from insurers and other payors who save from improved health and decreased acute care utilization.

B24: Public Health, Public Health Law, and Medical-Legal Partnership: Opportunities for Collaboration

Room: Magnolia 3

Colleen Healy, JD
Donna Levin, JD
Alice Setrini, JD
George Thomas, JD

This session provides practical strategies for incorporating a public health perspective into medical-legal partnership practice in order to strategically target efforts and resources, and to support higher level system changes through public health legal interventions. Addressing the social determinants of health is a goal shared by public health, health care, and legal practitioners. Yet, these disciplines frequently work in silos rather than in tandem: health care providers work to mitigate the impact of social determinants of poor health on an individual level; public health practitioners and attorneys strive to create environments that foster improved health at the population level; and civil legal aid attorneys advocate for the needs of individuals and pursue social justice through system level advocacy. With a public health focus, the MLP approach provides an excellent structure for aligning these diverse perspectives and skill sets to strategically address social determinants of health at both the patient and population level.



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Continuing Education Information

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Megan Sandel, MD, MPH
Joel Teitelbaum, JD, LLM
Elizabeth Tobin Tyler, JD, MA
Jennifer Trott, MPH

Target Audience

Attorneys, paralegals, patient navigators, physicians, public health professionals, nurses, and social workers.

Learning Objectives / Outcomes

At the conclusion of this activity, participants will be able to:

1. Summarize statewide and systemwide strategies for providing integrated health and legal services for vulnerable populations;
2. Develop practical strategies for integrating legal services into the care of individuals with complex medical problems; and
3. Describe two strategies for effectively screening patients for health-harming legal needs at health care institutions.

Core Competencies

This activity has been developed with consideration given to the American Board of Medical Specialties Six Core Competencies. This activity will increase your competency in the area of Interpersonal & communication skills.

Invited Speakers

Boston University School of Medicine asks all individuals involved in the development and presentation of Continuing Medical Education/Continuing Education (CME/CE) activities to disclose all relationships with commercial interests. This information is disclosed to activity participants. Boston University School of Medicine has procedures to resolve apparent conflicts of interest. In addition, faculty members are asked to disclose when any unapproved use of pharmaceuticals and devices is being discussed.

The speakers and planning committee listed in this booklet have nothing to disclose with regards to commercial support.

None of the speakers listed on the agenda will be discussing unlabeled/investigational uses of a commercial product.

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Credit Hours by Profession

ATTORNEYS

Attorneys seeking CLE credit will need to contact their individual bar associations. For questions about continuing education credits, please contact the Boston University CME office at cme@bu.edu or 617-638-4605.

NURSES

This educational activity has been provided by Continuing Nursing Education Provider Unit, Boston University School of Medicine and jointly-provided by the National Center for Medical-Legal Partnership at the George Washington University.

Continuing Nursing Education Provider Unit, Boston University School of Medicine is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Contact Hours: 14.83 of which 0 is eligible for pharmacology credit.

PHYSICIANS

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the

Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Boston University School of Medicine and the National Center for Medical-Legal Partnership at the George Washington University. Boston University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

Boston University School of Medicine designates this live activity for a maximum of **14 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity

American Academy of Pediatrics

This continuing medical education activity has been reviewed by the American Academy of Pediatrics and is acceptable for a maximum of 14.00 AAP credits. These credits can be applied toward the AAP CME/CPD Award available to Fellows and Candidate Members of the American Academy of Pediatrics.

SOCIAL WORKERS

FOR WEDNESDAY MLP 101 PRE-CONFERENCE

CES, provider #1117, is approved as a Provider for Social Work Continuing Education by the Association of Social Work Boards

(ASWB) www.aswb.org, through the Approved Continuing Education (ACE) program. CES maintains responsibility for the program. ASWB Approval Period: 10/5/15 through 10/5/18. Social Workers should contact their regulatory board to determine course approval. Social Workers participating in this course will receive 4.5 clinical continuing education clock hours.

FOR THURSDAY / FRIDAY SUMMIT

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Claiming Continuing Education Credit

Instructions for claiming continuing education credit and obtaining certificates can be found in the MLP Summit mobile app under the “Continuing Education Credit” icon, or by stopping by the registration desk at the Summit. For questions on claiming credit post-conference, please contact 617-638-4605 or cme@bu.edu.

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